

Business & Employer Survey



Over the last twelve months your organisation has received training from Canterbury College. We would be extremely grateful if you would take a few moments to give us your feedback to help inform our future provision.

Thinking about the training or assessment provided by Canterbury College over the last year, please rate us on each of the following factors. Please write in your answer for each factor, using a scale of 1 to 10, where 1 is very poor and 10 is excellent.

If a factor does not apply please put a cross in the 'not applicable' box.

If you don't know how we performed on a factor please put a cross in the 'don't know' box.

	Your answer from 1 to 10 (1=very poor, 10 = excellent)	Not applicable	Don't know
Understanding your organisation's training needs			
Satisfaction with regard to the quality or timeliness of the proposal			
Satisfaction regarding briefing on training prior to commencement of programme			
Offering training and/or assessment in a flexible way to meet your needs			
The professionalism of our staff delivering training and/or assessment			
The delivery of training that reflects up-to-date practices in your industry/sector			
The suitability and quality of the College's employer-facing resources and premises			
Communicating clearly with you throughout the process			
Our overall efficiency in dealing with you			
How would you rate the benefits of the training to your organisation?			
How satisfied were you with the overall quality of the training? (10 =extremely , 1=not at all)			
How likely would you recommend this training provider to another employer seeking similar training? (10=extremely, 1=not at all)			

Please comment if you have any suggestions on the presentation of our proposals, the delivery of our training or the ways we feed back to you.

Finally, please complete the following:

Company Name	
Your Name	
Job Title	

Thank you for your time.